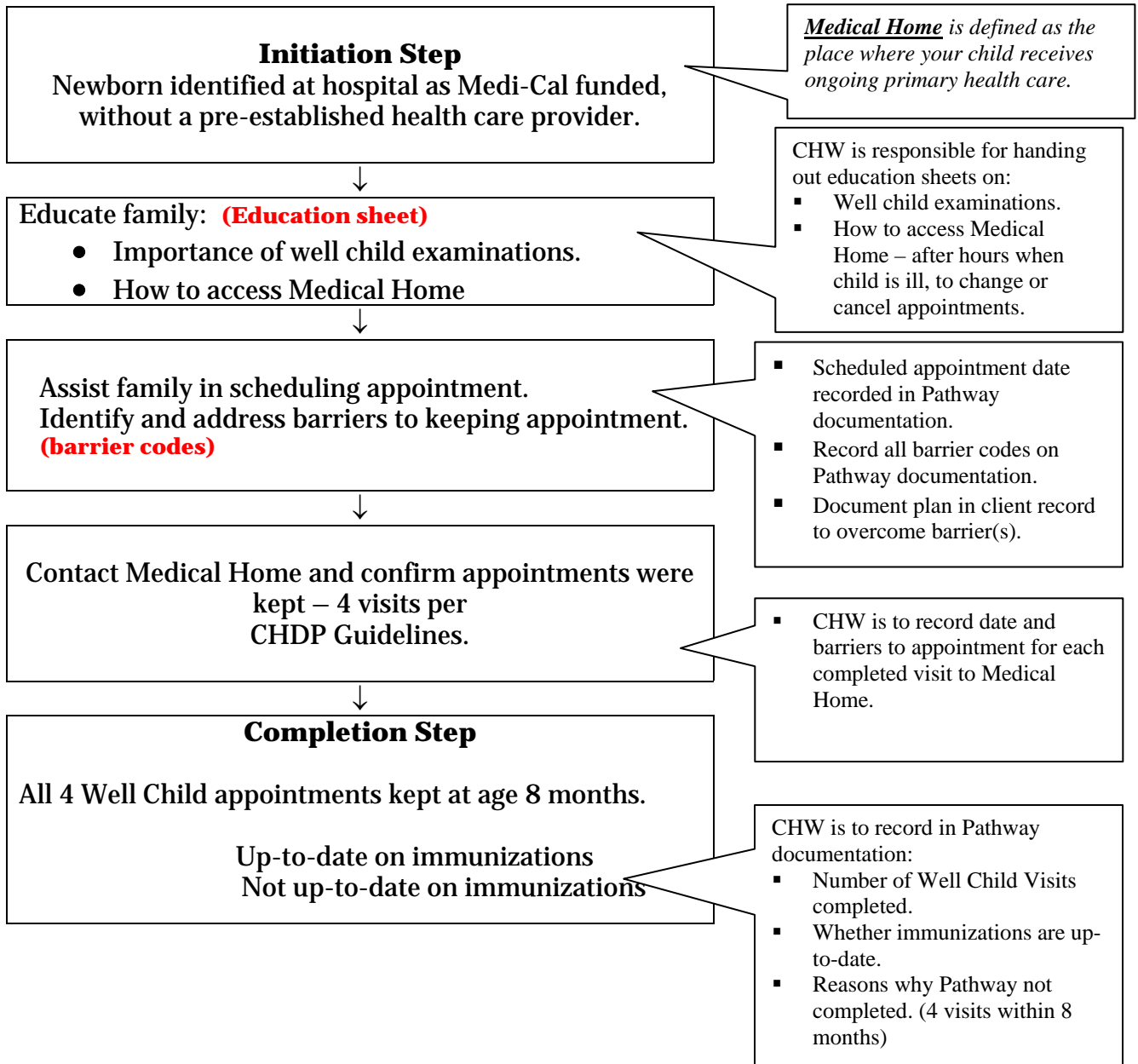


ACCEL Care Pathway USING MEDICAL HOME FOR PRIMARY CARE





ACCEL Care Pathways
Utilizing A Medical Home
Work Flow Process-Demonstration Project
July 19, 2007

UMH: Newborn delivered at Marshall Medical Center identified as a Medi-Cal funded birth, without a pre-established health care provider.

1. Newborn delivered as a “no doc” birth at Marshall Medical Center. The Physician “on call” is notified and writes a discharge order for the newborn.
 - a) If the Physician “on call” is participating in the demonstration project, he/she will refer the newborn to his/her own practice. MCPC Physicians will accept all insured newborns into their practice, including those on Medi-Cal.
 - b) If the Physician “on call” is not an MCPC Physician, he/she will refer Medi-Cal and no insurance newborns to El Dorado County Community Health Clinic (EDC-CHC) or to the Shingle Springs Tribal Health Center.
2. Monday through Friday, Marshall Medical Center OB staff will contact the appropriate physician and make an appointment for the newborn. The appointment must take place within 72 hours of discharge from the hospital. OB staff will then log the newborn information, including the date, time and Physician newborn was referred to on the ACCEL Referral Log Sheet. A new log sheet will be filled out daily.
3. If the CHW finds that an appointment was not made for a newborn, the CHW will contact the mother to determine the mother’s availability for a newborn appointment, review the physician rotation list and contact a physician to schedule the appointment, and then contact the mother to inform her of the date, time and location of the appointment.
4. At the initial contact with the mother, the CHW will cover the following issues:
 - a) Inform of the impending appointment, date, time and Physician, and inquire as to any barriers that may impede the appointment and work to resolve any barriers that may exist;

- b) Inquire if mother has called her Medi-Cal eligibility worker and requested child be added to the active Medi-Cal benefit (Open Newborn Securing Health Care Coverage pathway)
 - c) CHW reviews and educates the mother regarding the CHDP Periodicity schedule, the importance of continuing care at the same Physician office, how to access care after hours and the need for the child to have timely immunizations
5. The CHW will continue to monitor follow-up care and immunization visits for the newborn for the next 8 months. The newborn should complete at least 4 visits in which the newborn receives the appropriate immunization for the first 8 months of life.
- a) Newborn Appointment
 - b) Immunization Check – 1 month after newborn appointment
 - c) Immunization Check- 3 months of age
 - d) Immunization Check – 5 months of age
6. The CHW will monitor and document appointments made, kept, and barriers by:
- a) contacting the mother to remind her of the appointment and identify any barriers that may prohibit her from making the appointments
 - b) contacting the referral specialists in the physician's office to check that the newborn made it to each appointment, and to identify the date of the newborn's next scheduled appointment.
7. Pathway is closed by the CHW if any of the following has occurred:
- a) Newborn was not seen for any follow-up visits - Unsuccessful
 - b) Newborn was seen for 2 of the 4 visits- Partially Successful
 - c) Newborn was seen for 3 of 4 visits – Partially Successful
 - d) Newborn was seen for 4 of 4 visits - Successful